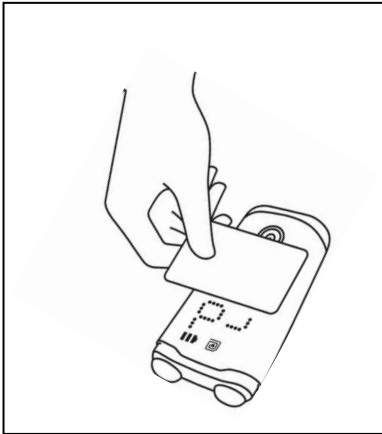



REFILL CARD INSTRUCTIONS



When your gammaCore device runs out of therapy, you will need to get a refill. Once you have received your gammaCore Refill Card, you can load your device using the instructions below.

1. **Turn on your gammaCore:** Press the power button and have your refill card ready.
2. **Position the device and card:** Place gammaCore on a hard surface with the display screen facing up. Lay the refill card on the device so you can see the display screen (as shown in the diagram).
3. **Wait for loading:** Keep the refill card on the device for at least 10 seconds without moving it to avoid interrupting the loading.
4. **Watch the screen:** The display will show “rd” and an  icon as it reads the refill card.

5. **Listen for confirmation:** gammaCore will *beep twice* once the refill has loaded (about 10 seconds).

6. **Check the refill amount:** The screen will show the number of months or days loaded onto gammaCore (see Section 7). The device is now ready to use.

NOTES: If an error message like “C” (warning) or “H” (error) with a numeric code is displayed:





- Turn the device off and back on, then try reloading with the refill card.

ADDITIONAL NOTES:

- If “H2” appears after 5 attempts within 24 hours, wait 24 hours before trying again.
- If you try loading 10 times in 24 hours, “H1” will appear. Wait 24 hours and try again.

If the device continues to show an error code, contact the electroCore Customer Experience team (see Contact Information).

RELOADING DEVICE ERROR CODES

Status	Display	Sound	User Action
Too Many Attempts to Reload the Device in a 24-Hour Period		Repeated Long Beeps	Wait 24 hours and try again*
Too Many Reload Errors in a 24-Hour Period		Repeated Long Beeps	Wait 24 hours and try again*
Card Already Used		None	Locate unused refill card and try again*
Wrong Card Version for This Device		None	Card has already been used or wrong version card for this device*

*If the error is not resolved, contact electroCore Customer Experience.

For any error codes not listed, review the gammaCore Instructions for Use or contact the electroCore Customer Experience team (see Contact Information on page 3).

Warnings and Precautions - Important Safety Information gammaCore™ (non-invasive vagus nerve stimulator)



Refer to instruction
manual



Information or additional
information available



Follow operating
instructions

gammaCore™ (non-invasive vagus nerve stimulator) is intended to provide non-invasive vagus nerve stimulation (nVNS) on the side of the neck. gammaCore is indicated for:

- The preventive treatment of migraine headache in adolescent (age 12 and older) and adult patients.
- The acute treatment of pain associated with migraine headache in adolescent (age 12 and older) and adult patients.
- Adjunctive use for the preventive treatment of cluster headache in adult patients.
- The acute treatment of pain associated with episodic cluster headache in adult patients.
- Treatments of hemicrania continua and paroxysmal hemicrania in adults.

The effectiveness of gammaCore has not been established in the acute treatment of chronic cluster headache. The long-term effects of the chronic use of the device have not been evaluated.

Safety and efficacy of gammaCore has not been evaluated and therefore is NOT indicated for:

- Adolescent patients with congenital cardiac issues

gammaCore contraindications include but are not limited to:

- Patients with an active implantable medical device, such as a pacemaker, hearing aid implant, or any implanted electronic device
- Patients who are using another device at the same time (e.g., TENS Unit, muscle stimulator) or any portable electronic device (e.g., mobile phone)



Warnings

- Safety and efficacy of gammaCore have not been evaluated in the following patients:
 - Patients diagnosed with narrowing of the arteries (carotid atherosclerosis)
 - Patients with metallic device such as a stent, bone plate, or bone screw implanted at or near their neck
 - Patients who have had surgery to cut the vagus nerve in the neck (cervical vagotomy)
 - Pediatric patients (less than 12 years of age)
 - Pregnant women
 - Patients with clinically significant hypertension, hypotension, bradycardia, or tachycardia



Precautions

- The long-term safety and effectiveness of the gammaCore device has not been demonstrated in adolescents 12-17 years of age. Due to hormonal and cognitive development changes in adolescents, this population should be closely monitored while using the device. The use of the device in this population is based on extrapolated data from a clinical study in adults.
 - You must read the gammaCore *Instructions for Use* before using gammaCore
 - Only use gammaCore as described in these *Instructions for Use* or as otherwise directed by your Healthcare Provider
 - Only use an electroCore-approved electrode gel with gammaCore.

Note: This list is not all inclusive. Please refer to the gammaCore *Instructions for Use* for all of the important contraindications, warnings and precautions before using or prescribing this product.

Caution: Rx Only. US Federal Law restricts this device to sale by or on the order of a licensed healthcare practitioner.

CONTACT INFORMATION

Customer Experience:

Telephone: 888-903-2673

Email: customerservice@electrocore.com

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200 Forge Way, Suite 205
Rockaway, NJ 07866
United States



Manufacturer:

Telephone: 888-903-2673

Email: customerservice@electrocore.com

electroCore, Inc.
200 Forge Way, Suite 205
Rockaway, NJ 07866
United States

Product complaint reports and/or related issues may be submitted directly to electroCore, Inc.:

Telephone: 973-355-6708

Email: complaints@electrocore.com

Any serious incident that has occurred in relation to the device should be reported to the manufacturer and the competent authority of the Member State in which the user and/or patient is established.

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For patent information, please visit electroCore.com.

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