



# gammaCore Authorization & Order Form

## Sapphire™

Please send your authorization to [generalinquiry@rskmedical.com](mailto:generalinquiry@rskmedical.com) or call 1-905-399-8303

### PATIENT INFORMATION

Name Phone Email

### PRIMARY ADDRESS

### SHIPPING ADDRESS

Address

Address

City

City

Province

Province

Postal code

Postal code

### STARTER KIT TO BE ORDERED

12016- 03002  gammaCore Sapphire, 93 day Starter Kit

12016-03001  gammaCore Sapphire, 31 day Starter Kit

### REFILL CARD TO BE ORDERED

12016-03593  gammaCore Sapphire, 93 day Refill Kit

12016-03531  gammaCore Sapphire, 31 day Refill Kit

### PHYSICIAN AUTHORIZATION – I authorise the named patient above to use gammaCore therapy as indicated

Physician Name (Please print)

Phone Number

Email

Hospital

Signature

Date

Additional questions please contact [generalinquiry@rskmedical.com](mailto:generalinquiry@rskmedical.com) or 1-905-399-8303



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### GENERAL

When ordering products from RSK Medical, the following conditions apply.

### AVAILABILITY

The delivery method of gammaCore is determined by our choice for the fastest possible delivery. Delivery time varies depending on product availability, however, if product is available, it will be shipped within 3-5 days of receipt of order. In the event that there is a delay in delivery, the customer will be informed of the reason for the delay and the new estimated delivery time.

### PRICES

Please contact [generalinquiry@rskmedical.com](mailto:generalinquiry@rskmedical.com) for current gammaCore pricing. Prior notice will be given at least 45 day in advance if prices change.

### PAYMENT

Payment / Deposits will be accepted by electronic funds transfer (EFT) at [admin@rskmedical.com](mailto:admin@rskmedical.com) or by cheque. Please specify invoice number / purchase order on EFT.

All pricing quoted does not include applicable provincial / federal taxes. Shipping / handling is added on all orders

### RETURNS POLICY

It is important to examine the product carefully when it arrives. Any complaints should be made within 7 days of product delivery date. Contact [generalinquiry@rskmedical.com](mailto:generalinquiry@rskmedical.com) for a return authorization and instructions. Enter a brief description of the subject, your name and order number for further instructions.

RSK Medical will issue a replacement device for products affected at the time of receipt by the patient by a manufacturing defect or which have been damaged during shipment. Replacements for aforementioned scenarios will be sent within 7 days from receipt of returned device. RSK Medical will accept a returned device due to customer dissatisfaction, however, will not provide a replacement device or refund. In case of any dispute, follow Consumer Complaints Board's recommendations.

### PRIVACY & SECURITY

RSK Medical and its Partners follow all local privacy laws in the country of sale. RSK Medical only uses your personal information to fulfill our commitments and communication to you, as set out in our Canadian Consent Form (attached).

### AUTHORIZATION REQUIRED

gammaCore is available by healthcare provider authorization only. Orders without a validated authorization will not be fulfilled by RSK Medical or its Partners.

### FORCE MAJEURE

RSK Medical is not responsible for delays in performance (including shipping and warranty action) caused by circumstances beyond RSK Medical's control. Examples of circumstances beyond RSK Medical control include, but are not limited to, labor disputes, power failures, lightning, fire, atmospheric disturbances, legal enactment, government action, war, strikes or similar causes, possible blackouts, disruptions in web hosting services, etc.



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